



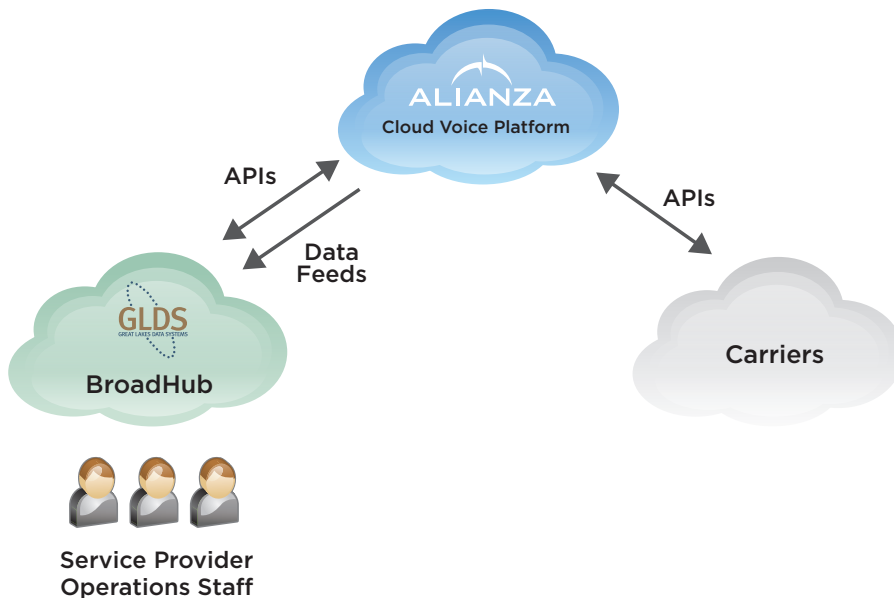
## STREAMLINED OPERATIONS WITH GLDS

GLDS and Alianza have partnered to dramatically simplify VoIP management, accelerate time to revenue and reduce the cost of delivering voice services.

GLDS provides a complete suite of billing, customer management and provisioning solutions for small-to-medium broadband providers. Alianza's Cloud Voice Platform provides a turnkey VoIP solution that enables broadband providers to deliver residential and business services.

Together Alianza and GLDS provide a complete solution encompassing both voice service delivery and comprehensive back-office functions, including account creation, number activation, billing and customer care.

GLDS is a member of the Alianza Technology Partner Program and Alianza's Cloud Voice Platform is a GLDS Certified voice solution.



### Benefits

- Accelerates activation and porting
- Reduces swivel chair, manual operations
- Assures data integrity and reduces error
- Reduces operational and support costs



TECHNOLOGY PARTNERS  
INDEPENDENT  
SOFTWARE VENDOR

## THE SOLUTION

This solution works with both on-premises and cloud-based versions of the GLDS back-office solution. The proven integration is easy to turn up and can also leverage and incorporate other third-party provisioning systems.

Service provider staff can now enter, update and retrieve customer information in a single back-office platform and seamlessly provision the Cloud Voice Platform. Flow-through provisioning between the platforms is supported via APIs and eliminates swivel chair management and improves operational efficiency. Alianza delivers call detail records (CDRs) to BroadHub so service providers can accurately bill and invoice subscribers.

The use cases include:

- **Account Management** - Adds, moves, changes and deletes
- **Phone Services** - Add or modify telephone numbers and devices, LNP/porting and telephone number activation
- **Usage and Billing Data** - Rated CDRs, log files and reports

“We believe that the lowest cost and most agile approach to broadband infrastructure can be found in the cloud. The partnership and proven integration with Alianza will make it easier, faster and less expensive for small and large service providers to deploy and manage VoIP.”

**GARRICK RUSSELL | GLDS President**

## ABOUT GLDS

GLDS provides small-to-medium broadband providers with market-leading billing, customer management and provisioning solutions. Our in-house and cloud-based solutions feature FTTH, Digital & IPTV Authorization, VOD, convergent service provisioning, Credit Card/ACH processing and multi-touch customer self-care. GLDS has installed software for more than 400 operators in 49 U.S. states and 45 countries worldwide, offering “tier-one” features at significantly lower prices. For more information, visit [www.glds.com](http://www.glds.com).