

FUNCTIONALITY CHECKLIST



connect

The following table outlines the overall functionality, features and components in Alianza's hosted voice platform

Service Provider Features

Unified Administrative Web Interface	Yes
End-User Web Interface	Yes
Custom Branding of End-User Web Portal (done within 30 days)	Yes
Residential Telephony Offering	Yes
Small-Medium Business Telephony Offering	Yes
Ongoing platform enhancements and upgrades	Yes
End-User Proof of Concept functionality & demo acct. setup	Yes
API for Integration with Third-Party Apps	Yes
Software Develop Kit (SDK) available	Yes
Session Initiation Protocol (RFC 3261:SIP) Compliant	Yes
Platform Availability	99.99
Assign Rights to Users through customizable Groups	Yes
End-User Notification Tool	Yes
Web-based reports for Service Provider	Yes
Web-based reports for End-User	Yes
Branded Soft Phone	Yes

Hosted PBX

Extension-to-Extension Dialing (three to six-digit)	Yes
Multiple Virtual Numbers by Line	Yes
Voice Mail, Voice Mail to Email (.WAV format)	Yes
Advanced Voice Mail/FAX Messaging	Yes
Message Waiting Indication (indicator light and stutter-tone)	Yes
Call Waiting	Yes
Disable Call Waiting (*70)	Yes
Support for Inbound Caller ID	Yes
Support Outbound Caller ID Block (*67)	Yes
Support Outbound Caller ID assigned by line	Yes
Last Call Return (*69)	Yes
Call Forwarding (to voice mail, another extension or off-net)	Yes
Advanced Call Forwarding (immediate or delayed)	Yes
Call Forwarding Status Check (*31)	Yes
3-Way Conference Calls	Yes
Hold, Music on Hold	Yes
Transfer (Attended)	Yes
Transfer (Blind)	Yes
Transfer to Voice Mail	Yes
Do Not Disturb (automatic transfer to voicemail)	Yes
Pick Up a Ringing Call on Account (*44)	Yes
Pick Up a Ringing Extension (*00)	Yes
Multi-Lingual Operation (English and Spanish)	Yes
Account (Company) Directory option	Yes
Dialing Restrictions by Extension (limit dialing for security purposes)	Yes
IVR, Auto-attendant	Yes
Hunt group (Simultaneous Ring, Circular, Random, First Match, Uniform)	Yes
Soft Phone with integrated PBX features	Yes
Location Management (Local Dialing Rules)	Yes

Session Border Controller

End-User NAT Traversal	Yes
Topology Hiding / First Level of Security	Yes
SIP Peering to Carriers	Yes

Carrier Interface

Support Virtual Phone Numbers (DID's)	Yes
Support Toll-free Phone Numbers	Yes
Least-Cost Routing Capabilities (Multiple Carrier Interface)	Yes
Call Redundancy and Failover Capabilities	Yes
Integration with Service Provider gateway(s)	Yes

Soft Switch

Call Processing	Yes
Call Progress Tones (Localized by Country)	Yes
Connection to Multiple Gateways	Yes
Authentication of SIP end-point	Yes

Billing Interface

Real-Time Call Rating	Yes
Robust Call Detail Record Reporting	Yes
Customizable Calling Plans (Calling areas, minutes/calls available and prices)	Yes
Metered Plan option (pay-as-you-go)	Yes
Calling Packages (definable at line level)	Yes
Shared Calling Packaged (by account)	Yes
Customizable Rate Tables	Yes
Customizable Monthly Recurring Charges	Yes
Customizable Non-Recurring Charges	Yes
Ability to apply special pricing by Account	Yes
Account Status Management (demo, active, canceled, or deleted)	Yes
Authorization Status Management (enabled, disabled, or soft-disconnect)	Yes
Provide CDR for Integration with Third-Party Billing Systems	Yes
Provide Transactions for Integration with Third-Party Billing Systems	Yes
Local Currency support	Yes

Device Provisioning

Auto-Provisioning of Devices	Yes
Support Foreign Exchange Office (FXO) Interface	Yes
Plug-and-Play device configuration	Yes
Regular/Automated Device Updates and Upgrades	Yes
Custom, Real-time Device configuration option	Yes
Localized Dialing	Yes

Support and Service Availability

Platform maintained at secure, redundant carrier-grade collocation facilities	Yes
Monitoring of all network functions 24/7/365 at secure & redundant NOC	Yes
Level 3-4 Technical Support Escalation	Yes
Maintain and monitor network efficiency	Yes
Network and Platform capacity planning	Yes